



## Child Development Home Complaint

Name of Provider Christina Kinkade	County Lee	
Care Address 518 S 12 <sup>th</sup> St	City Keokuk	Zip Code 52632
Mailing Address 518 S 12 <sup>th</sup> St	City Keokuk	Zip Code 52632
Phone 319-795-7173	Email kinkadetina@gmail.com	

**Date of Complaint:** March 18, 2015

**Date of Visit:** March 20, 2015

- ☐ Scheduled      ☒ Unannounced      ☐ N/A  
☒ Non-Compliance with Regulations Found      ☐ Compliance with Regulations Found  
☐ N/A

### RECOMMENDATION FOR REGISTRATION:

- ☒ NO CHANGES to registration status recommended  
☐ REVOCATION of Registration

### CATEGORY OF CARE:

- ☒ Category A  
☐ Category B  
☐ Category C (with no co-provider)  
☐ Category C (with co-provider)

---

### Summary of Complaint:

It was reported to the department that a child was bit on the hand by a dog at the residence on 3/17/15 and that the daycare home is dirty and unkept.

### Rule Basis and Findings of Complaints:

0110.5(1) Conditions in the home are safe, sanitary, and free of hazards.

3/20/15 This worker went to the daycare home and presented provider with information that was before the department. No daycare children were present during this visit. Christina stated initially she did not have any daycare children on the day in question because her daughter was sick with a sore throat and double ear infection. She stated later in the conversation there was one child who had come before and after school that day. Christina denied having her dogs hurt any daycare child or any of her own children in her home. Christina stated the only issue they have had with Duke (their new puppy) is he would chase her own children around on the floor and want to play with them. Christina does not believe her dogs have ever nipped at anyone.

Christina responded her "house is lived in" regarding the allegations her house was dirty and unkept. This worker observed some minor trash and paper that needed to be picked up in both the kitchen and living room; the trash can in the kitchen needed to be emptied as it was full; there were some wash clothes on the bathroom floor that needed to be picked up; a piece of human feces was on the toilet seat that needed to be taken care of; and the new puppy had a urine and feces accident in the kitchen the provider immediately took care of during the visit. The house appeared somewhat cluttered, but not dirty during today's visit. The condition of the house was also observed on 3/19/15 during a follow up visit by the department and it was not observed to be dirty during that visit.

3/23/15 Spoke with one daycare parent who utilizes Christina for childcare and they indicated they have not observed or heard from anyone else that Christina's animals have bitten or nipped at any child in the home nor have they observed the home to be dirty or unkept when they have dropped off or picked up their child from Christina's home.

3/23/15 This worker left message for another daycare parent to contact the department.

A full compliance visit did not occur during today's visit as one was completed on 1/27/15.

Complaint: The department does not have a preponderance of evidence to suggest the concerns brought before the department are true.

#### **Resolution and Action Required:**

Christina will follow any and all rules pertaining to her specific category of registered child development home. Christina will have all items of non-compliance noted in the visit of 1/27/15 completed by 3/16/15. A follow up visit will be completed by the department to determine if all items have been addressed.

Consultant's Signature Chad Reckling	Date 04/07/15
Supervisor's Signature Machelle Pezley	Date 04/07/15